

Steps to take when an alarm company salesperson knocks on your door:

1. Always ask to see a Department of Occupational and Professional or DOPL blue and white license. A burglar alarm agent must carry this card on them at all times. If they do not have that, you may turn in a complaint to DOPL and the individual can be fined as well as the company that he or she is employed by.
2. Call your current company to verify any information a salesperson may be telling you.
3. Get a bid in writing from them and don't sign any documents. It is prudent to always get 3 bids before making any decision. All legitimate companies are more than willing to leave you with business cards, company literature, and written bids. They will not hesitate to show you their licenses upon request.
4. Be informed as to what a fair monitoring price is. Twenty-five dollars to \$30 a month is a fair price for just monthly monitoring. If you are paying more, many times you are paying for equipment over time. Free systems are not free.